Receive Test Results Rapidly from DSHS Laboratory
Access Your Test Results Faster with DSHS Laboratory's Results Web Portal

Submitters not signed up to receive results via Lab Online or fax receive reports by regular mail.

How to Receive Your Results via the DSHS Results Web Portal

Visit www.dshs.texas.gov/laboratory-services/remote-data-systems to start an application.

Complete the *Facility Security Agreement* Form

- One form only per facility or submitter ID number.
- Must designate a Facility Administrator (FA) for your facility.

Complete the *Web User Access Agreement* Form

- Each person who needs to access results must complete this form.
- Shared user accounts are not permitted, per HIPAA.

Submit both forms via email to **remotelabsupport@dshs.texas.gov** or fax to (512) 776-7533; ATTN: Remote Lab Support.

- Once facility information is verified, a new account is created (allow three business days for processing).
- Once an account is created, the user will receive an email from LabInfo@dshs.texas.gov containing their username and password.
- **Lab Online address:** https://phlo.dshs.texas.gov
- **The designated FA MUST sign each agreement form.**

To Prevent Delays, Signature and FA Name Must Match

Receiving Results via Fax

Download a Submitter ID Number Request Form from the Laboratory Forms webpage at: http://www.dshs.state.tx.us/lab/mrs_forms.shtm

Complete sections 1 through 7 with required information.

- **Select** "Fax" under section 5, Preferred Method of Delivery of Test section of the Submitter ID Number Request Form

Submit the updated form via email to labinfo@dshs.texas.gov or fax to (512) 776-7533.

Test Results Questions?

Laboratory Reporting Group: (512) 776-7578 or LabInfo@dshs.texas.gov

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