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NEDSS COVID-19 Case Automation Process (aka Workflow Decision Support)

**Presented by
Public Health Informatics and Data Exchange Team**

Introduction



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Objective:

- To provide an overview of the case automation process (aka Workflow Decision Support) that will be implemented in NEDSS on November 11th

COVID-19 Workflow Decision Support Outline

1. What is Workflow Decision Support (WDS)
2. Steps and logic of WDS
3. Review of the case investigations created
4. Walk through how to review in the reports



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What is Workflow Decision Support?



Workflow Decision Support (WDS) module in NBS provides jurisdictions the ability to automate portions of the daily workflow with a goal of freeing up end-user time to focus on surveillance activities requiring manual input.

- Used with **Electronic Case Reports (eCRs)** and **Electronic Lab Reports (ELRs)**
- Both are used in NEDSS, but we will focus on the **ELR** version

What is Workflow Decision Support? Continued...

1. An incoming lab report matches the defined criteria within an active algorithm.
2. Based upon the 'action' defined in the WDS algorithm, the document will be:
 - First, marked as reviewed
 - Second, lab triggers/creates an investigation, closes it and sends notification to CDC

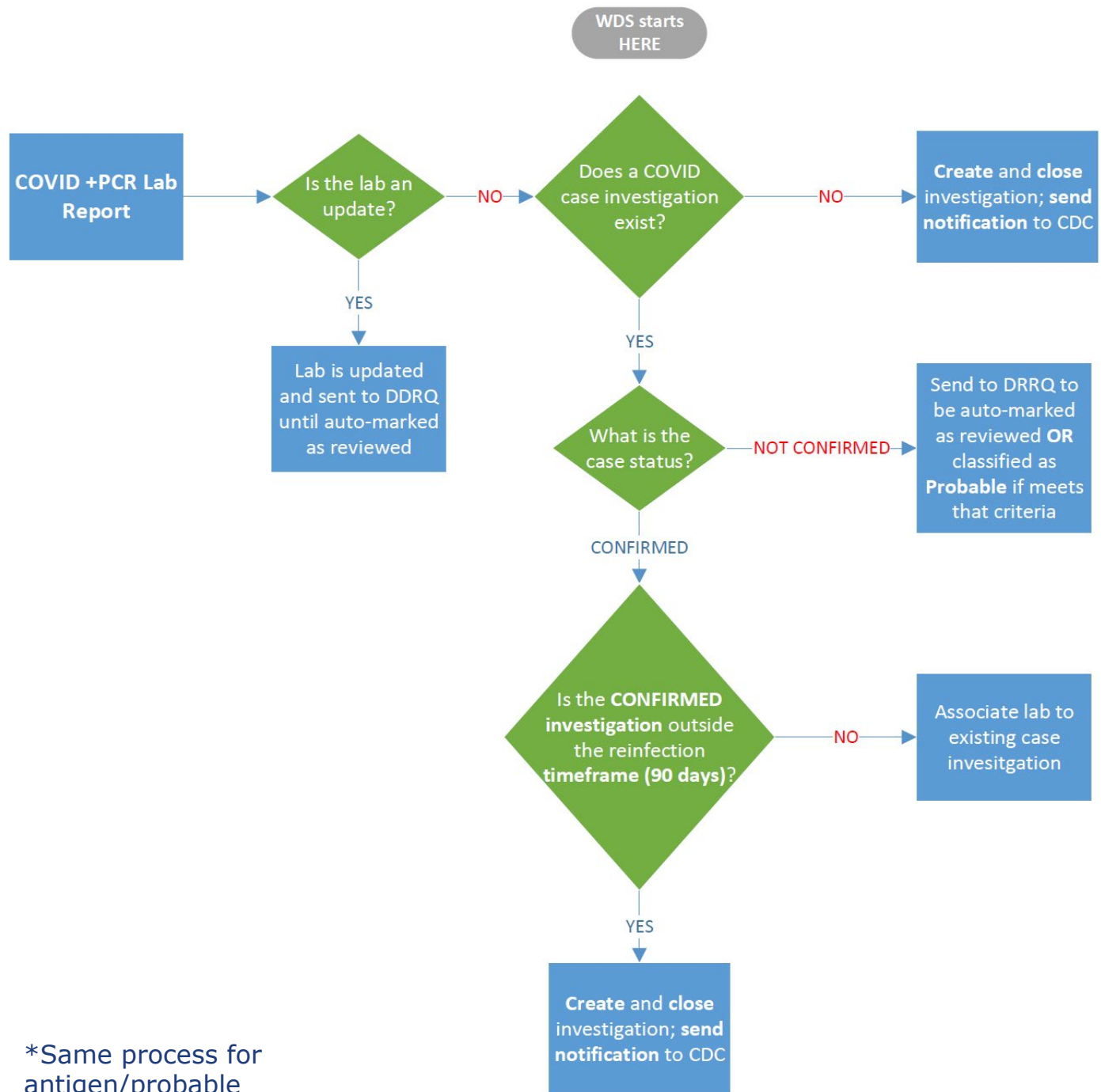


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WDS Flowchart for Confirmed Cases



*Same process for antigen/probable



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Benefits of WDS



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- No review needed in DRRQ or manually creating a COVID case for most
- Logic will associate COVID labs to existing cases
- If greater than 90 days, then a new case investigation will be created
- CDC notifications are automatically approved and sent
- Updates can still be made on these cases after closing

Keep in mind....



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- Only positive Antigen and PCR tests will trigger cases
- Logic looks for specified result test codes and correlating results;
 - Central office will regularly be updating these
 - Some might not be captured (very small percent) and need to create a case manually
- Cases created will ONLY populate the patient information sent in the lab report
- PCR labs WILL NOT update an existing probable case.

Reports to use for Review



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- Pull a list from lab line lists for QA purposes:
 - COVID Simple Lab Line List Report; OR
 - COVID Lab Line List Extended Report
- COVID Case Line List Report
 - All created case will be listed

| | |
|--|--|
| <input type="checkbox"/> Public Reports | |
| Expand Subsections | |
| <input type="checkbox"/> COVID-19 Reports | |
| | <u>Report Title</u> |
| Run | Amarillo COVID-19 Negatives Weekly Report |
| Run | COVID Case Line List Extended Report |
| Run | COVID Investigation Data |
| Run | COVID Lab CELR Extract Report |
| Run | COVID Lab Data DRRQ Replacement |
| Run | COVID Lab Line List Extended Report |
| Run | COVID Simple Lab Line List Report |
| Run | COVID Texas Health Trace Extract Report Sorted |
| Run | COVID-19 Whole Genome Sequencing Lab Results |
| Run | COVID-19 With Result Codes |
| Run | COVID-19 report template JG |
| Run | Covid Auto-marked labs for investigation |
| Run | PHR 8 COVID-19 Data Extract |
| Run | PHR 9/10 COVID Line List |
| Run | PHR8COVIDLineListExtendedReport |
| Run | TEST PHR 2/3_PHR 7_PHR 8 DSHS Austin Lab results |

Reviewing Cases and Labs



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- Lab Line Lists will have the '**ASSOCIATED_CASE_ID**' to review all of the cases that were created from the positive labs
- Filter by result_category='Positive'
- Simple lab line list is the example below

| A | B | C | D | E | F | G | H |
|--------------------|----------|-----------------|----------------------|------------------|------------------|-----------------|---------------|
| ASSOCIATED_CASE_ID | ELECTRON | EVENT_DT | JURISDICTION | LAB_ADDED_DT | LAB_LOCAL_ID | LAB_REPORT_DT | LAB_REVIEW_ST |
| CAS487984798TX01 | Y | 10/8/2021 12:28 | Grayson CO Health C | 10/11/2021 16:50 | OBS667205688TX01 | 10/9/2021 11:07 | PROCESSED |
| CAS487985596TX01 | Y | 8/28/2021 0:00 | Public Health Region | 10/11/2021 21:07 | OBS667338149TX01 | 8/28/2021 0:00 | PROCESSED |
| CAS487985715TX01 | Y | 9/3/2021 0:00 | Public Health Region | 10/11/2021 21:21 | OBS667341656TX01 | 9/3/2021 0:00 | PROCESSED |
| CAS487958369TX01 | Y | 10/9/2021 23:27 | Dallas CO Health & H | 10/11/2021 13:38 | OBS667136153TX01 | 10/10/2021 0:46 | PROCESSED |
| CAS484936018TX01 | Y | 10/5/2021 0:00 | Comal CO Health De | 10/11/2021 19:28 | OBS667288726TX01 | 10/7/2021 0:00 | PROCESSED |
| CAS487984351TX01 | Y | 10/1/2021 0:18 | Public Health Region | 10/11/2021 15:45 | OBS667184776TX01 | 10/1/2021 0:28 | PROCESSED |
| CAS487545734TX01 | Y | 7/26/2021 0:00 | Tarrant CO Public He | 10/11/2021 20:26 | OBS667323930TX01 | 7/27/2021 0:00 | PROCESSED |
| CAS487985861TX01 | Y | 9/1/2021 0:00 | Public Health Region | 10/11/2021 21:40 | OBS667348396TX01 | 9/1/2021 0:00 | PROCESSED |
| CAS487985060TX01 | Y | 10/1/2021 0:00 | Public Health Region | 10/11/2021 18:01 | OBS667244057TX01 | 10/1/2021 0:00 | PROCESSED |
| CAS487985581TX01 | Y | 8/25/2021 0:00 | Public Health Region | 10/11/2021 21:02 | OBS667336734TX01 | 8/25/2021 0:00 | PROCESSED |
| CAS487985581TX01 | Y | 9/3/2021 0:00 | Public Health Region | 10/11/2021 21:18 | OBS667340928TX01 | 9/3/2021 0:00 | PROCESSED |
| CAS487984230TX01 | Y | 10/8/2021 16:20 | Dallas CO Health & H | 10/11/2021 15:29 | OBS667181934TX01 | 10/10/2021 6:51 | PROCESSED |
| CAS487424934TX01 | Y | 8/11/2021 0:00 | Tarrant CO Public He | 10/11/2021 20:43 | OBS667330160TX01 | 8/11/2021 0:00 | PROCESSED |
| CAS487984544TX01 | Y | 10/9/2021 20:55 | Dallas CO Health & H | 10/11/2021 16:13 | OBS667193171TX01 | ##### | PROCESSED |
| CAS487983273TX01 | Y | 10/8/2021 16:00 | Hidalgo CO Health D | 10/11/2021 14:07 | OBS667153175TX01 | 10/9/2021 12:01 | PROCESSED |
| CAS487985988TX01 | Y | 10/6/2021 0:00 | Dallas CO Health & H | 10/11/2021 22:12 | OBS667365093TX01 | 10/6/2021 0:00 | PROCESSED |
| CAS487983113TX01 | Y | 10/9/2021 14:36 | Austin HHS Division | 10/11/2021 13:35 | OBS667135394TX01 | 10/10/2021 5:37 | PROCESSED |
| CAS487984903TX01 | Y | 10/7/2021 0:00 | Houston Dept of HHS | 10/11/2021 17:19 | OBS667223378TX01 | 10/8/2021 0:00 | PROCESSED |
| CAS487985658TX01 | Y | 8/31/2021 0:00 | Public Health Region | 10/11/2021 21:15 | OBS667340304TX01 | 8/31/2021 0:00 | PROCESSED |
| CAS487986045TX01 | Y | 10/6/2021 0:00 | Public Health Region | 10/11/2021 22:27 | OBS667374104TX01 | 10/6/2021 0:00 | PROCESSED |
| CAS487984492TX01 | Y | 10/9/2021 15:01 | San Antonio Metro | 10/11/2021 16:07 | OBS667192059TX01 | ##### | PROCESSED |
| CAS487848675TX01 | Y | 10/9/2021 14:21 | Houston Dept of HHS | 10/11/2021 15:32 | OBS667182228TX01 | ##### | PROCESSED |
| CAS487984617TX01 | Y | 10/9/2021 16:23 | San Antonio Metro | 10/11/2021 16:21 | OBS667194109TX01 | ##### | PROCESSED |
| CAS487984159TX01 | Y | 10/9/2021 20:28 | Montgomery CO Hea | 10/11/2021 15:09 | OBS667173599TX01 | 10/9/2021 21:23 | PROCESSED |
| CAS487984159TX01 | Y | 10/9/2021 20:28 | Montgomery CO Hea | 10/11/2021 15:09 | OBS667173597TX01 | 10/9/2021 21:23 | PROCESSED |

QA Process



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- When reviewing the COVID lab line lists, look for any positive PCR or antigen tests that were not picked up (~95% will be captured)
 - ASSOCIATED_CASE_ID will be blank for these
- Review patients in these lists that had PCR and antigen results come in
 - Fix any that might have had a PCR come in that would need to be changed from 'Probable' to 'Confirmed'
- Routine QA process will be performed by central office

Case Investigation Examples



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- CPL example from a PCR positive that created a confirmed case below
- Case is immediately marked as reviewed, assigned case status, closed and sent notification;
 - Case is associated with the lab
 - Edits to cases can still be made after being closed

Go to: [Investigations](#) | [Lab Reports](#) | [Morbidity Reports](#) | [Vaccinations](#) | [Treatments](#) | [Documents](#) | [Contact Records](#)

Patient Events History

Investigations (1) Compare Add N

| Start Date | Status | Condition | Case Status | Notification | Jurisdiction | Investigator | Investigation ID |
|---|--------|------------------------|-------------|--------------|----------------------------------|--------------|------------------|
| <input type="checkbox"/> 10/11/2021 | Closed | Novel Coronavirus 2019 | Confirmed | COMPLETED | Corpus Christi-Nueces CO PH Dist | | CAS487983198TX01 |

Lab Reports (1) Add N

| Date Received | Reporting Facility/Provider | Date Collected | Test Results | Associated With | Program Area | Ever |
|---|--|----------------|---|--|--------------|------|
| 10/11/2021 1:50 PM | Reporting Facility: Clinical Pathology Laboratories Ordering Provider: VIRGINIA E BELLAMY | 10/08/2021 | Admitted to ICU for condition: No Employed in healthcare setting: No First test for condition of interest: Yes Has symptoms for condition: No Hospitalized for condition of interest: No Pregnancy status: Not pregnant Resides in a congregate care setting: Unknown SARS-CoV-2 RNA Resp QI NAA+probe: Positive Reference Range: (SEE NOTE) - (Final) | CAS487983198TX01 Novel Coronavirus 2019 | COVID-19 | OBS |

Case Investigations Examples (AOEs)

Medical History
[Collapse Subsections](#)

Pre-Existing Conditions
Does the patient have any underlying health conditions? If yes, please select status of each of the following?:

Medical History

Is the patient pregnant?: No
Diabetes Mellitus:
Cardiovascular disease:
Hypertension:
Chronic Pulmonary Disease:
Chronic Kidney disease:
Chronic Liver disease:
Immunosuppressive Condition:
Asthma:
Hemoglobin disorders (e.g. sickle cell disease, thalassemia):
Severe Obesity (BMI >=40):
Specify Other Underlying Condition or Risk Behavior:

Hospitalization Information
[Collapse Subsections](#)

Hospital

Was the patient hospitalized for this illness?: No
Hospital:
Admission Date:
Discharge Date:
Total Duration of Stay in the Hospital (in days):
Was the patient admitted to an ICU?: No
ICU Admission Date:

Signs And Symptoms
[Collapse Subsections](#)

COVID-19 Case Details

Date of first positive specimen collection:
Diagnosis Date:
Earliest Date Suspected:
Date of Symptom Onset:
Date of Symptom Resolution:
Illness Duration:
Illness Duration Units:
Age at Onset:
Age at Onset Units:
Long COVID Indicator:
Symptoms present during course of illness: No

Symptoms

- **Ask Order Entry (AOE)** questions can come in with lab report (shown below)
- These will be populated in the case investigation (shown left)

Test Results

Admitted to ICU for condition:
No
Employed in healthcare setting:
No
First test for condition of interest:
Yes
Has symptoms for condition:
No
Hospitalized for condition of interest:
No
Pregnancy status:
Not pregnant
Resides in a congregate care setting:
Unknown
SARS-CoV-2 RNA Resp QI NAA+probe:
Positive
Reference Range: (SEE NOTE) - (Final)

← **AOEs from lab report**

Case Investigation Example (Facility)



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- Reporting facility and ordering provider from lab populate these fields in the 'Case Info' tab

| |
|---|
| <input type="checkbox"/> Reporting Information |
| Collapse Subsections |
| <input type="checkbox"/> Key Report Dates |
| Date of Report: 10/11/2021 |
| Earliest Date Reported to County: |
| Earliest Date Reported to State: |
| <input type="checkbox"/> Reporting Organization |
| Reporting Source Type: |
| Reporting Organization: Clinical Pathology Laboratories |
| <input type="checkbox"/> Reporting Provider |
| Reporting Provider: |
| <input type="checkbox"/> Reporting County |
| <input type="checkbox"/> Clinical |
| Collapse Subsections |
| <input type="checkbox"/> Physician |
| Physician: VIRGINIA E BELLAMY 2882 HOLLY RD CORPUS CHRISTI, Texas 78415 361-814-2001 |

Antigen/Probable Example



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- An example of an antigen test creating a probable case

Go to: [Investigations](#) | [Lab Reports](#) | [Morbidity Reports](#) | [Vaccinations](#) | [Treatments](#) | [Documents](#) | [Contact Records](#)

Patient Events History

Investigations (1) [Compare](#) [Add New](#)

| Start Date | Status | Condition | Case Status | Notification | Jurisdiction | Investigator | Investigation ID |
|---|--------|------------------------|-------------|--------------|--------------------------|--------------|------------------|
| <input type="checkbox"/> 10/11/2021 | Closed | Novel Coronavirus 2019 | Probable | APPROVED | Public Health Region 2/3 | | CAS487984936TX01 |

Lab Reports (3) [Add New](#)

| Date Received | Reporting Facility/Provider | Date Collected | Test Results | Associated With | Program Area | Event |
|---|---|----------------|--|--|--------------|-------|
| 10/11/2021 5:24 PM | Reporting Facility: MedExpress Waxahachie N Highway 77 Ordering Provider: Jennifer Perez | 10/07/2021 | Admitted to ICU for condition: Unknown Employed in healthcare setting: Unknown Has symptoms for condition: Unknown Hospitalized for condition of interest: Unknown Pregnancy status: Unknown Resides in a congregate care setting: Unknown SARS-CoV+SARS-CoV-2 Ag Resp QI IA.rapid: Positive | CAS487984936TX01 Novel Coronavirus 2019 | COVID-19 | OBS6 |

Contact Info



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For questions or concerns regarding
NEDSS, please contact:

NEDSS@DSHS.Texas.Gov

For questions or concerns regarding
COVID-19, please contact:

EAIDU-coronavirus@dshs.texas.gov